

# Business IT Alignment

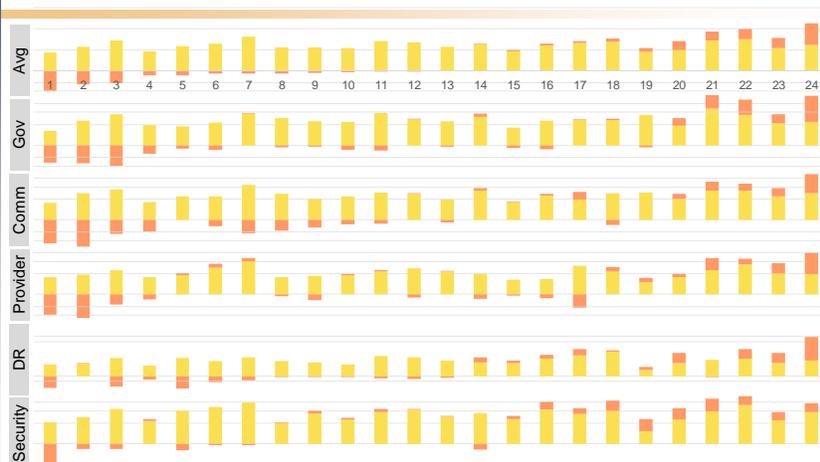
## Enterprise Report

## Agenda

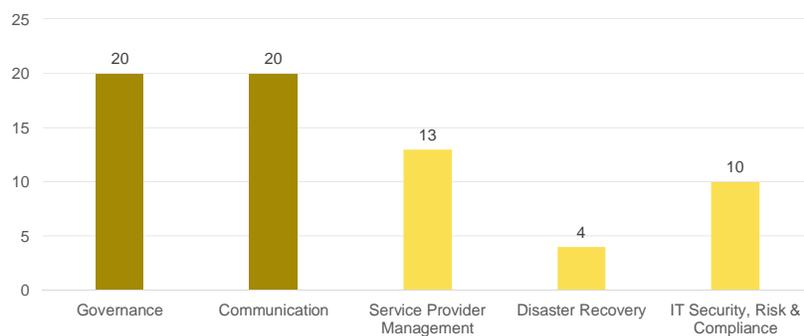
- Background
- Statewide view
- Observations
- Pain points
- Next steps



## All 5 areas



## OIA Agency Conclusions



## Pain points we heard

- **Reluctance** to engage with agency IT, or a lack of committed and satisfied business sponsors for IT
- Poorly **understood** IT-enabled business objectives
- Lack of **benefit** realization
- A poorly focused agency IT **strategy** with inconsistent agency IT **prioritization** and alignment
- Lack of **understanding** of all agency wide efficiencies
- **Shift in a complex** agency IT operating models
- Business **frustration** with **failed initiatives**, rising IT costs and a perception of low business value
- No clear **understanding** of outsourcing service delivery
- IT **limiting** the enterprise's innovation capabilities and business agility
- Insufficient agency IT resources, staff with inadequate skills or staff dissatisfaction
- IT-enabled **changes failing to meet** business needs and delivered late or over budget

## Next steps

- Build business outcome driven IT **Governance**
- Improve **Communication**